

Customer reference / invoice no  
0000000 / 0000000

Invoice / tax point date: dd month year

Supply address: SUPPLY ADDRESS LINE 1  
SUPPLY ADDRESS LINE 2, SUPPLY ADDRESS  
LINE 3, SUPPLY ADDRESS POSTCODE

Water supply point ID: 000000000000

Waste supply point ID: 000000000000

Our VAT number: 945 8508 85

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### Ways to save



With a rise in the cost of living and energy rates higher than ever, we want to help you cut costs wherever we can. View our ways to save tips for help in reducing your water costs. Visit [business-stream.co.uk/ways-to-save](https://business-stream.co.uk/ways-to-save)

CUSTOMER NAME  
BILLING ADDRESS LINE 1  
BILLING ADDRESS LINE 2  
BILLING ADDRESS LINE 3  
BILLING ADDRESS LINE 4  
BILLING ADDRESS POSTCODE

# Your water services invoice

dd month year - dd month year (31 days, average £0.00 per day)

## Your account summary

Your previous balance	£000.00
Payments received	£0.00
<b>Your balance brought forward</b>	<b>£000.00</b>

## Your charges this period (see page 2 for details)

Water services charges	£00.00
VAT	£0.00
<b>Total charges this period</b>	<b>£00.00</b>



We look forward to receiving your payment of £000.00

## Ways to pay



### Direct Debit

Paying by Direct Debit is the quickest and easiest way to pay your bills. Visit [business-stream.co.uk/direct-debit](https://business-stream.co.uk/direct-debit) or call us on **0330 123 2000**.

### Online

Visit [business-stream.co.uk/payonline](https://business-stream.co.uk/payonline) with your debit or credit card details.

### By phone

Call **0330 123 2000** to pay over the phone using your debit or credit card details.

### By bank transfer

**Sort code:** 30-00-02.  
**Account number:** 03029919.  
**Account name:** Business Stream Revenue Account. Please include this reference number: 0000000 / 0000000

You can also find other ways to pay at [business-stream.co.uk/ways-to-pay](https://business-stream.co.uk/ways-to-pay)

## Your charges in detail

Water charges	Units	Rate	VAT	Charge
<b>Fixed water charge</b>				
Yearly fee £000.00	dd month year - dd month year	31 days	0.513634	Z £00.00

This is a fee for the upkeep of external pipes and pumps that supply water to your premises.

**Total water charges** **£00.00**

Waste water & drainage charges	Units	Rate	VAT	Charge
<b>Fixed waste water charge</b>				
Yearly fee £000.00	dd month year - dd month year	31 days	0.580027	Z £00.00

This is a fee for the upkeep of external pipes and pumps that remove waste water from your premises.

Property drainage	Units	Rate	VAT	Charge
Charges	dd month year - dd month year	31 days	Z	£0.00
Based on the annual charge of £00.00				

**Total waste water and drainage charges** **£00.00**

<b>Subtotal</b>	<b>£00.00</b>
VAT	£0.00

**Total charges this period** **£00.00**

Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See [business-stream.co.uk/vat](https://business-stream.co.uk/vat) for more information.

## We're here to help



### Cut your costs

We offer lots of ways to save money on your business water bills. Visit [business-stream.co.uk/ways-to-save](https://business-stream.co.uk/ways-to-save) to find out more

### Concerns about paying?

If you have any concerns about making payments please contact our dedicated team on **0330 123 2002**. We offer a range of flexible payment plans and one of our advisers will be happy to discuss your options.

### Contact us today

Visit [business-stream.co.uk/contact-us](https://business-stream.co.uk/contact-us) to find out how to get in touch.

## Helpful information



### Emergency

If you have a water emergency, go to [business-stream.co.uk/emergencies](https://business-stream.co.uk/emergencies)

### Improving your bill accuracy

It's important to us that you receive accurate bills. If you have a meter you can help by submitting regular meter reads. Visit [business-stream.co.uk/contact-us](https://business-stream.co.uk/contact-us)

### Updating your details

Do we have up to date account details? Visit [business-stream.co.uk/update](https://business-stream.co.uk/update) If you need to let us know something has changed.

### Manage your account online

Log in to your account to view bills and get helpful information at any time. Visit [business-stream.co.uk/my-account](https://business-stream.co.uk/my-account) to log in or sign up for your account

### Got a question?

We're here to help. That's why we make managing your water services as effortless as possible. You can find a range of frequently asked questions at [business-stream.co.uk/help](https://business-stream.co.uk/help)

### Water saving tips

Taking small steps to reduce your water consumption can make a big positive difference to the environment. Find out more and download our water efficiency guide at [business-stream.co.uk/water-efficiency](https://business-stream.co.uk/water-efficiency)