

## VIP Bundle Service Promotion Terms & Conditions

If you'd like to take advantage of our VIP Bundle promotion, please review the terms and conditions related to this offer.

These terms and conditions for our VIP Bundle promotion supplement our standard terms and conditions for supplying water and waste water services and the water and waste water supply contract (the "Contract"). If there is a conflict between our terms and conditions, the order of precedence will be; these VIP Bundle terms and conditions followed by the provisions of the Contract, and then the standard terms and conditions for supply of water and waste water services.

1. To be initially eligible for this offer you must:
  - a. have an estimated annual water and waste water charge of less than £100,000, and;
  - b. be an existing non-household customer of Business Stream with at least one premises registered with us, and;
  - c. transfer at least one other premises registered with another retailer to Business Stream
  
3. In order to join and continue to be eligible for the VIP Bundle all the premises registered with Business Stream must be included in a Contract. There will be one Contract for premises registered in Scotland and one Contract for premises registered in England and Wales.
  
4. You will remain eligible for the VIP Bundle if one or more of the premises included in the Contract is closed or vacated, providing that at least two premises remain registered with Business Stream. New premises can be proposed to be included into the Contract applicable for its location at any time during the term of the Contract. If Business Stream chooses, in its sole discretion, to accept a proposal for such change, it may make further changes to the terms of the Contract, including, but not limited to, the discount or margin available.
  
5. If you have pre-existing contracted premises in Scotland any new premises in this region can be added to the pre-existing contract at any time during the term of the contract.
  
6. If you have pre-existing contracted premises in England and Wales any new premises in this region can be added to the pre-existing contract at any time during the term of the contract.
  
7. Terms and conditions for both the England and Wales Contract and the Scotland Contract can be found [here](#).
  
8. By signing up to this VIP Bundle offer in accordance with conditions above will be treated as acceptance of these terms and conditions.