

Your bill explained England Unmetered properties

Invoice no

You will receive invoices from us in sequence. You may receive multiple invoices for your water due to amendments made to your bill. We are legally obliged to send every invoice for your records; however you only need to pay the last one. They should all arrive at the same time so you can identify the one to pay.

Supply point ID

You will have one or two supply point ID (SPID) numbers. One is for your water connection and/or one is for your waste water connection. This lets us know where your access to water is.

Water service charges

This covers the provision of a clean, fresh water supply. It also covers the cost of removing water from your property. As you do not have a water meter, this charge will be dependent on your regional Wholesalers charging structure. Please see www.business-stream.co.uk/our-charges-for-england/ for more details.

Discounts

If you're entitled to any discounts, it will appear on this page on your bill. You can sign up for discounts on our website.

FRONT OF YOUR BILL

business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk
If you have an emergency, please contact your:
Water wholesaler: Southern Water
Waste wholesaler: Southern Water
Visit business-stream.co.uk/wholesaler

Customer reference / invoice no

Invoice / tax point date: 7 April 2017
Supply address: COMPANY NAME,
1 Example Street, City, AB12 3CD
Supply point ID / waste supply point ID:
2222222222/11
Our VAT number: 945 8298 85
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COMPANY NAME,
1 Example Street
City
AB12 3CD

Your water services invoice
1 April 2017 - 31 March 2018 (365 days, average £1.11 per day)

YOUR ACCOUNT SUMMARY

Your previous balance	£XXX,XX
Payments received	£XXX,XX
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£XXX,XX
VAT	£XXX,XX
Total charges this period	£XXX,XX

Please pay £404.89 immediately

For ways to pay see page 3 →

Direct debit

Stay on top of your bills by paying by direct debit. It's the simplest way to pay and only takes a few minutes to sign up.

Visit business-stream.co.uk/direct-debit to sign up.

The water experts

Unless otherwise agreed, Scottish Water Business Stream Ltd provides services to you in accordance with our standard terms and conditions, a copy of which is available here: www.business-stream.co.uk/England/Water/Terms. Copies are also available on request. Through your continued receipt and acceptance of our services, you are deemed to have accepted our standard terms and conditions.

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Fixed water and waste water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps that supply water to your property.

Rateable Value water & waste water charges

Unmeasured volumetric charges in England can vary depending on the regional Wholesaler providing the services. These charges are structured uniquely to the Wholesaler that manage your services. Please review the statement of charges on the Business Stream website. www.business-stream.co.uk/our-charges-for-england/

Fixed water & waste water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps that remove waste water from your property.

Rateable value water & waste water charge

Unmeasured volumetric charges in England can vary depending on the Water/ Waste Wholesaler providing the services. These charges are structured uniquely to the Wholesaler that manage your services. Please review the statement of charges on the Business Stream website. www.business-stream.co.uk/our-charges-for-england/

BACK OF YOUR BILL

Customer reference / Invoice no: _____ Invoice / tax point date: 7 April 2017 Page 2 of 3

Your charges in detail

Water charges	Units	Rate	VAT	Charge
Fixed water charge				
Yearly fee £30.00	1 Apr 17 - 30 Mar 18	365 days	0.092004	Z £000.00
Rateable value water charge				
Charges	1 Apr 17 - 30 Mar 18	953 RV	0.786500	Z £000.00
Total water charges				£000.00
Waste water charges				
Fixed waste water charge				
Yearly fee £20.00	1 Apr 17 - 30 Mar 18	365 days	0.072000	Z £000.00
Rateable value waste water charge				
Charges	1 Apr 17 - 30 Mar 18	953 RV	1.354100	Z £000.00
Total waste water charges				£000.00
Drainage charges				
Surface water drainage				
Charges	1 Apr 17 - 30 Mar 18	0	24.720000	Z £000.00
Highway drainage				
Charges	1 Apr 17 - 30 Mar 18	0	12.300000	Z £000.00
Total drainage charges				£000.00
Subtotal				£000.00
VAT				£000.00
Total charges this period				£000.00

Water charges
A yearly fee for the upkeep of pipes and pumps that supply your water.

Rateable value water charge
As your property doesn't have a meter, we calculate your water usage charge based on the rateable value (RV) of your property multiplied by the rate for the period covered.

Fixed waste water charge
A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

Rateable value waste water charge
As your property doesn't have a meter, we calculate your waste water charge based on the rateable value (RV) of your property multiplied by the rate for the period covered.

Surface water drainage
As you drain to the public water and sewerage system you're charged for the cost of collecting and treating rain water from your property.

Highway drainage
This covers your contribution to the public roads drainage system and keeping the roads free from flooding.

VAT on our charges
Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.

Drainage charges
Any business that is connected to the public water and sewerage system is required to pay a charge towards the cost of collecting and treating rain water from the property. These charges also cover your contribution to the public roads drainage system and helping to keep the roads free from flooding. Drainage charges in England can vary depending on the Wholesaler providing the service. Please refer to the statement of charges on our website for further details.

You can find out more about your bill and use our frequently** asked questions by visiting business-stream.co.uk/your-bill/