

Your bill explained Scotland Metered properties

Invoice no

You will receive invoices from us in sequence. You may receive multiple invoices for your water due to amendments made to your bill. We are legally obliged to send every invoice for your records; however you only need to pay the last one. They should all arrive at the same time so you can identify the one to pay.

Supply point ID

You will have one or two supply point ID (SPID) numbers. One is for your water connection and/or one is for your waste water connection. This lets us know where your access to water is.

Discounts

If you're entitled to any discounts, it will appear on this page on your bill. You can sign up for discounts on our website.

Water service charges

This covers the provision of a clean, fresh water supply. It also covers the cost of removing water from your property. As you have a water meter, the charge is based on your recorded water use. You won't know exactly what you're going to be charged in every bill because the amount of water you use could go up or down depending on your water use.

FRONT OF YOUR BILL

business stream
A SCOTTISH WATER COMPANY

business-stream.co.uk

Customer reference / invoice no

Invoice / tax point date: 8 April 2017
Supply address: COMPANY NAME,
1 Example Street, City, AB12 3CD
Supply point ID / waste supply point ID:
22222222222/11
Our VAT number: 945829885
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COMPANY NAME,
1 Example Street
City
AB12 3CD

Your water services invoice

20 January - 7 April 2017

YOUR ACCOUNT SUMMARY

Your previous balance	£XXX,XX
Payments received	£XXX,XX
Your balance brought forward	

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£XXX,XX
VAT	£XXX,XX
Total charges this period	£XXX,XX

Please pay £XXX,XX immediately

For ways to pay see page 5 →

Reduce risk

Winter Alerts

Winter-proof your business and sign up for free winter alerts.

Visit business-stream.co.uk/bigfreeze

How much water are you using?

Our free, quick and simple online water benchmarking tool allows you to compare your water use against other similar businesses to see where to target your efforts. Just visit business-stream.co.uk/benchmarking

Estimated invoice

This is your regular estimated invoice. As long as we're able to read your meter, your next bill will be based on an actual read. You can help us ensure the accuracy of any future estimated invoices by giving us a meter reading (if it's safe to access your meter) at business-stream.co.uk/meter-reading

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Fixed water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps that supply water to your property.

Volumetric water charges

These charges are based on the volume of water used by your business. This is calculated using an actual or an estimated meter reading.

Fixed waste water charges

Fixed charges are applied to all properties for the upkeep of external pipes and pumps that remove waste water from your property.

Volumetric waste water charges

These charges are based on the volume of waste water disposed of down your drain. Waste water is typically calculated at 95% of the recorded water usage, as that's what is estimated to go down the drain.

Property and roads drainage

Any business that is connected to the public water and sewerage system is required to pay a charge towards the cost of collecting and treating rain water from the property. These charges also cover your contribution to the public roads drainage system and helping to keep the roads free from flooding. These charges are based on the Rateable Value (RV) of your property, even if you are exempt from commercial rates.

BACK OF YOUR BILL

Customer reference / invoice no: Invoice / tax point date: 8 April 2017 Page 2 of 6

Your charges in detail

Meter number / meter size: Meter location: ON FOOTPATH LEFT HAND SIDE REAR DOOR IN TMLINGS

Based on this period your annual carbon consumption is 15.20 kgCO₂e/yr, based on National Government statistics.

Water charges	Units	Rate	VAT	Charge
Fixed water charge				
Yearly fee £142.91	20 Jan 17 - 31 Mar 17	71 days	0.391534	Z £XXXX,XX
Yearly fee £142.91	1 Apr 17 - 6 Apr 17	6 days	0.391534	Z £XXXX,XX
Volumetric water charge				
Estimated reading	7 Apr 17	83		
Actual reading	20 Jan 17	80		
Volume used this period		3,000 m ³		
Charges	20 Jan 17 - 31 Mar 17	3,000 m ³	2.044200	Z £XXXX,XX
Charges	1 Apr 17 - 7 Apr 17	0,000 m ³	0.000000	Z £XXXX,XX
Total water charges				

A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.

The charge for the recorded amount of water you've used, measured by your meter. The amount you are charged per m³ depends on how much you use. See business-stream.co.uk/charges

Waste water charges	Units	Rate	VAT	Charge
Fixed waste water charge				
Yearly fee £138.02	20 Jan 17 - 31 Mar 17	71 days	0.378139	Z £XXXX,XX
Yearly fee £138.02	1 Apr 17 - 6 Apr 17	6 days	0.378139	Z £XXXX,XX
Volumetric waste water charge				
Charges	20 Jan 17 - 31 Mar 17	2,815 m ³	2.398200	Z £XXXX,XX
based on 95% of above water usage figure				
Total waste water charges				

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

In general, waste water is charged at 95% of your recorded water use - that's the proportion we estimate goes down the drain.

Drainage charges	Units	Rate	VAT	Charge
Property drainage				
Charges	20 Jan 17 - 31 Mar 17	71 days	Z	£XXXX,XX
based on £ 29,200 RV @ 0.02733 per RV				
Charges	1 Apr 17 - 6 Apr 17	6 days	Z	£XXXX,XX
based on £ 29,200 RV @ 0.02733 per RV				
Roads drainage				
Charges	20 Jan 17 - 31 Mar 17	71 days	Z	£XXXX,XX
based on £ 29,200 RV @ 0.02755 per RV				
Charges	1 Apr 17 - 6 Apr 17	6 days	Z	£XXXX,XX
based on £ 29,200 RV @ 0.02755 per RV				
Total drainage charges				

As you're connected to the public water and sewerage system, you're charged for the cost of collecting and treating rain water from your property. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2010.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2010.

Subtotal				£XXXX,XX
VAT				-
Total charges this period				£XXXX,XX

VAT on our charges
Most of our services are zero-rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.